



POSITION OPENING

POSITION: Loan Accounting Manager

Location: Fresno, CA

ABOUT US

Established in 1917, Fresno Madera Farm Credit provides quality credit and financial services in Fresno and Madera counties, located in the state of California. Our mission is to provide access to credit and related services to farmers and ranchers in our region as an efficient organization that delivers service with people that are passionate about creating the best possible customer experience to the generations of farmers and ranchers that we proudly serve. Fresno Madera Farm Credit offers competitive compensation packages and excellent benefit programs. We have a team driven, performance focused culture, with a strong focus on customer service, and fulfilling our mission to Agriculture.

JOB DESCRIPTION

Fresno Madera Farm Credit is searching for a self-motivated, highly driven individual to join our fast-paced team environment. The Loan Accounting Manager will perform critical tasks to deliver a high level of customer service to meet the needs of our member owners. The Loan Accounting Manager will oversee the day to day leadership of the Loan Accounting department to ensure an efficient and exceptional customer experience. This position reports directly to the Loan Operations Manager and responsibilities will include:

Loan Accounting Operations

1. Responsible for monitoring staff performance of daily loan accounting functions including but not limited to: disbursements, payments, loan bookings, and loan participation activity.
2. Works with the Daily Operations Supervisor to review and approve loan accounting transactions.
3. Reviews reports and account reconciliations to identify variances, makes corrections if needed.
4. Resolve complex loan accounting issues with internal and external customers.
5. Prepares, complies and reviews loan accounting reports for Senior Leadership.
6. Ensures operational deadlines are met and proactively addresses potential issues or needs.

Team Leadership

1. Work closely with the Daily Operations Supervisor to plan and direct the ongoing effort of the Loan Accounting team.
2. Performance management responsibilities including administration of performance reviews for direct reports, as well as mentoring and staff development.
3. Model organizational values, inspiring a shared vision and contributing to the overall leadership effort to encourage an engaging, rewarding, and customer focused work environment.
4. Creates an environment of collaboration and innovation, focusing effort on the actions that will ensure the achievement of strategic objectives.
5. Proactively manages to meet constantly changing priorities and deadlines.





KNOWLEDGE, SKILLS, AND ABILITIES:

1. Outstanding customer service skills to promote and support a service-oriented culture; capable of consistently delivering results that focus on identified internal and external customer needs.
2. Demonstrated ability to make sound timely decisions within their authority.
3. Demonstrated ability to get results in a team setting, and in working with others in various functions and disciplines.
4. Strong deductive and critical thinking skills, as well as strong written and verbal communication abilities.
5. Exceptional problem solving, organizational and decision-making skills. Ability to plan workload and prioritize business needs effectively.
6. Expert knowledge in loan booking and servicing.
7. Demonstrated ability and working knowledge of loan pricing practices and procedures.
8. Functional skills with Microsoft Office Suite including Word and Excel.

MINIMUM QUALIFICATIONS:

- ❖ Bachelor's degree in agriculture business, business, finance, or a related field.
- ❖ Minimum four years of experience in accounting or loan servicing.
- ❖ 3 years of supervisory experience.
- ❖ Or an equivalent combination of education and experience sufficient to perform the essential functions of the job.

To be considered for this position, please send a cover letter and resume by fax to (559) 276-4896 or email to hrdepartment@fmfarmcredit.com. If you have any questions, please contact Christi Divine at (559) 277-7000.

DISTRIBUTION: Internal Posting

DATE: November 27, 2018

FINAL FILING DATE: Applications will be accepted until December 14, 2018

